



V1
Document
Management

EDD for Sage X3

Electronic Document Delivery

EDM for Sage X3

Electronic Document Management

PIA for Sage X3

Purchase Invoice Automation

SOA for Sage X3

Sales Order Automation

Uninstall Guide

Updated - 18 April 2018

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Introduction

Intended for experienced Sage X3 and V1 engineers, this is a guide for un-installing EDM, PIA & SOA for Sage X3 by V1.

This is quite time consuming and shouldn't be taken lightly / attempted by anyone except your I.T department or V1 Consultant.

You are encouraged to bookmark the Portal which is regularly updated with information about the release:

<http://support.wearev1.com/software/x3/R13>

Uninstalling the Server Components

In the unlikely event that the server components need to be un-installed from V1 Installation Server, the following step-by-step procedure will remove them.

NOTE: The following is permanent and non-recoverable, V1 and Sage take no responsibility for loss of data.

Assumptions:

- ▶ The installation is in C:\V1
- ▶ EDM has been installed on the Sage X3 Application Server which is called APPSERVER

Remove the Services

If licensed for EDD

NOTE: Do not copy and paste these commands from this document, enter them manually to ensure no issues with formatting.

Open a CMD prompt as an administrative user and issue the following:

```
cd /d c:\v1\DbFax\bin
dbcsfaxserver.exe -remove
Press enter
```

```
cd /d c:\v1\DbFax\bin
DbFaxD.exe -remove
Press enter
```

```
cd /d c:\v1\DbLogin\
dbloginserver.exe -remove
Press enter
```

```
cd /d c:\v1\EDMPRINTMANAGEMENT
EDMPRINTMANAGEMENT.exe -remove
Press enter
```

```
cd /d c:\v1\EDDOUTBOUNDMANAGEMENT
EDDOUTBOUNDMANAGEMENT.exe -remove
Press enter
```

If licensed for EDM

NOTE: Do not copy and paste these commands from this document, enter them manually to ensure no issues with formatting.

Where the directories are present, repeat the actions as detailed in the 'If Licensed for EDD' chapter and in addition:

Open a CMD prompt as an administrative user and issue the following:

```
cd /d c:\v1\EDMIMPORT
EDMImport.exe -remove
Press enter
```

```
cd /d c:\v1\DbArchive
CacheClean.exe -remove
Press enter
```

```
cd /d c:\v1\DbArchive
DbCSArchiveServer.exe -name DbCSArchiveServer-31417 -remove
Press enter
```

```
cd /d c:\v1\DbArchive
DbCSArchiveServer.exe -name DbCSArchiveServer-31418 -remove
Press enter
```

Using Control Panel > Programs and Features, remove the following:

- ▶ V1 Arch Json Server
- ▶ V1 Integration Server
- ▶ V1 Smart Mail
- ▶ V1 Web Portal

If licensed for PIA / SOA

Navigate to Control Panel\All Control Panel Items\Programs and Features

Right click on each of the following and select the option to uninstall:

DbCapture Background
DbCapture Comms
DbCapture Util

NOTE: Do not copy and paste these commands from this document, enter them manually to ensure no issues with formatting.

Where the directories are present, repeat the actions as detailed in the 'If Licensed for EDD' and 'If Licensed for EDM' chapters and in addition:

Open a CMD prompt as an administrative user and issue the following:

```
cd /d c:\v1\DbCapture\ABBY\Bin
LicensingService.exe /uninstall
Press enter
```

```
cd /d c:\v1\DbCapBackground
DbCSCaptureServer.exe -remove
Press enter
```

```
cd /d c:\v1\DbCapBackground
DbCSCaptureServerExport.exe -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCaptureFileWatcher\
DbCapturePDFFileWatcher.exe -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapComms
DbCapComms.exe -name DbCapComms-31450 -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapComms
DbCapComms.exe -name DbCapComms-31451 -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapComms
DbCapComms.exe -name DbCapComms-31452 -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapBackground
DbCSCaptureServer.exe -name DbCSCaptureServer -remove
Press enter
```

```
cd /d c:\v1\DbCapture\DbCapBackground
DbCSCaptureServer.exe -name DbCSCaptureServerExport -remove
Press enter
```

Remove the EDD configuration files

- ▶ Delete the c:\Windows\DbMail.ini file
 - ▶ If the DbFax Module has been licensed for:
 - ▶ Delete the c:\Windows\DbFax.ini file

You can now safely delete the C:\V1 direvctory.

Cleanse the server registry

If 32-bit:

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\V1

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\V1 Limited key

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\Version One key

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\EDMR13

If 64-bit:

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\V1

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\V1 Limited key

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Version One key

Remove the HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\EDMR13

Database management

NOTE: This chapter is not applicable to EDD and can be skipped.

There is 1 database for EDM and 1 database for PIA / SOA, the names of these are optional and prompted for during installation, but usually:

DbArchive for EDM

DbCapture for PIA / SOA

Now the services are removed, they are effectively unlocked and can be dropped.

NOTE: Dropping the databases will permanently remove the images / data stored therein.

Sage and V1 take no responsibility for accidental loss of data.

It is highly recommended to take backups of these databases prior to them being dropped from the instance in case at a later date it needs to be restored.

Sage X3 Interface

Although a Sage X3 patch cannot be un-installed from an Endpoint, performing the following steps will effectively cleanse the system so that the features are no longer available and / or will no longer function:

- ▶ Deactivate the X3EDM activity code for each Folder / Endpoint
- ▶ Remove the X3EDM<ENDPOINT> Classic pools
- ▶ Remove all processes prefixed XV1*
- ▶ Remove all sub programs prefixed XV1*
- ▶ Remove all web-services prefixed XV1*
- ▶ Remove all actions starting XV1*
- ▶ Remove all Window additions assigned to these actions. Once removed, the window and entry transaction assigned to them must be re-validated.

Uninstalling the EDM Client Components

In the unlikely event that the client components need to be un-installed from the Sage X3 clients, the following step-by-step procedure will remove them.

Assumptions:

- ▶ The client installation is in c:\Program Files (x86)\v1 directory
- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'Version One Documentation (version 2.2B)'

Where client = DbLogin Admin Console

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbLogin Admin Console'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbLogin Admin Console folder
- ▶ Remove the HKEY_CURRENT_USER\Software\VB and VBA Program Settings\DbLogin Admin key from the registry

Where client = DbFax Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbFax Client'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbFax Client folder
- ▶ Remove the HKEY_CURRENT_USER\Software\Version One\DbFax and HKEY_CURRENT_USER\Software\VB and VBA Program Settings\dbclient keys from the registry

Where client = DbArchive Index Manager

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbMail Client'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbMail Client folder
- ▶ Remove the HKEY_CURRENT_USER\Software\Version One\ HKEY_CURRENT_USER\Software\Version One\DbArchiveIndexManager key from the registry

Where client = DbDeposit Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall DbDeposit Client
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbDeposit Client folder
- ▶ Remove the HKEY_CURRENT_USER\Software\Version One\DbDeposit key from the registry

Where client = BLOB Type Manager

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall DbDeposit Client
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the Blob Type Manager folder

Where client = DbScanner

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall DbScanner
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbScanner folder
- ▶ Remove the HKEY_CURRENT_USER\Software\Version One\DbScanner key from the registry

Uninstalling the PIA / SOA Client Components

In the unlikely event that the client components need to be un-installed from the Sage X3 clients, the following step-by-step procedure will remove them.

Assumptions:

- ▶ The client installation is in c:\Program Files (x86)\v1 directory

Where client = DbCapture Admin Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbLogin Admin Console'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbLogin Admin Console folder
- ▶ Remove the HKEY_CURRENT_USER\Software\VB and VBA Program Settings\DbLogin Admin key from the registry

Where client = DbCapture Interactive Client

- ▶ Go to Add / Remove Programs / Programs and Features
- ▶ Right click and uninstall 'DbFax Client'
- ▶ Navigate to the c:\Program Files (x86)\v1 folder
- ▶ Remove the DbFax Client folder
- ▶ Remove the HKEY_CURRENT_USER\Software\Version One\DbFax and HKEY_CURRENT_USER\Software\VB and VBA Program Settings\dbclient keys from the registry

Cleanse the client registry

Remove the HKEY_CURRENT_USER\Software\V1 Limited key

Remove the HKEY_CURRENT_USER\Software\VB and VBA Program Settings\dbclient key

Remove the HKEY_CURRENT_USER\Software\VB and VBA Program Settings\DbConsole key

Remove the HKEY_CURRENT_USER\Software\Version One key

Remove the HKEY_CURRENT_USER\Software\Version One Ltd. key